



RE: RADIO READ SMART WATER METERS

Dear PSWID Customer,

At Pine-Strawberry Water Improvement District, (District), we are focused on the future of smart water management. Everything we do is designed to reduce waste, improve operational efficiencies and promote water conservation.

After evaluating options, the District entered into a contract with Fortiline Waterworks and Metering Services, Inc. to install new Radio Read Meters as one of our WIFA funded capital improvement projects. Each radio read smart water meter uses innovative technology to make sure that your water usage is monitored accurately and that our overall water management system is flexible and easy to maintain.

Beginning in March 2020, our contractor, **Metering Services, Inc.**, will begin installing the Multi-Jet Mobile Radio Read Meters to replace the existing water meters. The communities of Pine and Strawberry have approximately 3200-meter services, so this process will take place over the course of six months. We will do our best to notify you in advance when we will be working in your area, however, when your meter is being upgraded you should only be without water for one to two hours at the most.

Because the District currently reads meters manually the process takes one full-time field employee 4 weeks out of each month, a dedicated vehicle, and requires the implementation of 4 separate billing cycles by office staff. By contrast, switching to radio read meters will take field staff 1-2 days to acquire reads while streamlining the billing process to 1 set day each month.

We feel this is a win-win situation for the communities of Pine and Strawberry. It is our pleasure to assist you with any further questions you may have.

Thank-you,

Cato Esquivel
District Manager
Pine-Strawberry Water Improvement District