

## **Pine-Strawberry Water Improvement District ("PSWID")**

### **PUBLIC NOTICE AND AGENDA**

Pursuant to A.R.S. 38-431.02, notice is hereby given to the members of the PSWID Board of Directors, members of the District, and the general public that the District will hold a

#### **SPECIAL MEETING**

of the Board of Directors at the following time and place:

**Thursday July 19, 2018**

**5:00 p.m. at the**

**PSWID Administrative Office,**

**6306 W. Hardscrabble Mesa Rd., Pine, Arizona 85544**

*The following topics and any variables thereto, will be subject to Board consideration, discussion, approval, or other action. All items are set for possible action.*

*NOTE: Any person is permitted and encouraged to speak on any of the following agenda items. If you wish to speak on any agenda item below, please fill out the blue card from the sign-in table and hand it to the Secretary. When the Board considers the agenda item, you will be called to provide your comments. Please see further procedures and limitations on public comments below.*

#### **Agenda for the Meeting**

- 1. CALL TO ORDER**
- 2. PLEDGE OF ALLEGIANCE**
- 3. ROLL CALL OF BOARD MEMBERS / DECLARATION OF QUORUM**
- 4. CONSIDERATION AND DISCUSSION OF GENERAL UNSCHEDULED COMMENTS FROM THE PUBLIC.**

Those wishing to address the Board need not request permission in advance. Any such remarks shall be addressed to the Board as a whole and not to any member thereof. Such remarks shall be limited to three (3) minutes unless additional time is granted by one or more of the Board members. At the conclusion of the unscheduled comments, individual members of the Board may respond (but not discuss) to the item addressed at the discretion of the Chairman, or they may ask staff to review the matter or ask that the matter be placed on a future agenda. The Chairman of the meeting may limit the number and length of public comments in order to maintain a reasonable meeting schedule.

- 5. NEW BUSINESS**

**I. CONDUCT PUBLIC WORKSHOP TO ESTABLISH BOARD VISION AND ROLES AND RESPONSIBILITIES. Bob Arbuthnot**

- Create an updated infrastructure Provide world class customer service (responsive, respectful, available, truthful, improved communication, professional, accurate billing)
- Hire, develop, and retain talented employees
- Build an internal climate of trust & collaboration
- Gain and maintain public trust
- Prepare an updated water model of the whole area so we know what water is here.
- Reduce waste to 5-10% (current state is 37%)
- Be proactive in all areas—maintenance, employee development, community relations
- Discuss water rates for new developments (Larry Bagshaw)

**6. MOTION TO ADJOURN**

*PERSONS WITH DISABILITIES: If any disabled person needs any type of accommodation, please notify the PSWID prior to the scheduled meeting time by calling 928-476-4222.*